

Promaquina S.A. de C.V. with address in Carr. Monterrey - Cd. Mier Km.89, C.P. 65900, Cerralvo Nuevo Leon, Mexico; is responsible for the use and protection of your personal data, in this sense and in accordance with the legal obligations established in the Federal Law on Protection of Personal Data Held by Individuals, through this instrument the owners of the data are informed, the information that is collected from them and the purposes that will be given to said information.

The data we collect from you will be used for the following purposes, which are necessary to specify our relationship with you, as well as to attend to the services and / or orders you request:

- Register you as a supplier or client, and give due compliance with the obligations arising from the legal and commercial relationship that exists between you and the company.
- Contact you to provide you with the information you request.
- Provide the services and products you have requested and inform you about changes to them.
- Request your opinion to evaluate the quality of the service we provide.
- Prepare orders, quotes, invoices and any activity prior to the conclusion of a contract.

These purposes are considered necessary for the existence, maintenance and fulfillment of the legal relationship between you and the company, and where appropriate, for the attention of requests for information and quotes that are required.

TRANSFER OF PERSONAL DATA

On the other hand, we inform you that your personal data will not be shared with any authority, company, organization or person other than us and will be used exclusively for the purposes indicated.

PERSONAL DATA WE COLLECT AND ITS SOURCES

For the different purposes mentioned in this privacy notice, we may collect your personal data in different ways: when you provide it to us directly, when you visit our website and fill out the contact form, and when we obtain information through other sources that are permitted by law.

Directly, either personally or from our website, we may collect from you name, address, telephone, email, among others.

Sensitive personal data: You are informed that, due to the nature of our services, we do not collect data from those considered sensitive by applicable legislation.

You have at all times the right to know what personal data we have about you, what we use them for and the conditions of use we give them. Likewise, it is your right to request the correction of your personal information in case it is outdated, inaccurate or incomplete (Rectification); likewise, you have the right to have your information deleted from our records or databases when you consider that it is not being used properly (Cancellation); as well as to oppose the use of your personal data for specific purposes (Opposition).

We reserve the right to make changes or updates to this privacy notice at any time, for the attention of new legislation, internal policies or new requirements for the provision or offer of our services or products.